

A&E Attendances

We are trying to improve services for patients in Sheffield. Please take a few minutes to let us know about your experiences. The survey is anonymous unless you wish to leave your contact details.

Q1 Name of GP practice/practice stamp

Q2 Why did you go to A&E?

- You were not able to get a GP appointment
- Your GP was closed
- You ran out of one of your medicines
- A condition you have got worse
- You had an accident
- Other

Q3 How many times have you been to A&E in the past year?

- Once
- Twice
- Three times
- Four times
- If you went more than four times please say how many times you went to A&E

Q4 Did you try to get an appointment with your GP?

- Yes
- No

Q5 If the surgery was closed, did you speak to someone at the GP out of hours service?

- Yes
- No
- Does not apply

Q6 How did you get to A&E?

- Ambulance
- Public transport - bus or tram
- Own transport or taxi
- Walked
- Other

Q7 Please tick any alternatives to A&E you know about

- GP out of hours services
- City Centre GP Health Centre
- Minor Injuries Unit at Royal Hallamshire Hospital
- NHS Direct

Q8 Did you go to any of these services before you went to A&E

- Yes
- No

Q9 Do you suffer from any of these problems? Please tick all that apply

- Asthma
- Diabetes
- Heart condition
- Chest problems
- Other long standing illness

Q10 Please let us have your ideas and comments about services when doctors are closed

Q11 Please leave your contact details if you would like us to get back to you